

ATTITUDINAL

Museum and Gallery considerations	Possible solutions
Welcoming entrance and visitor information area	<ul style="list-style-type: none"> • Provide clear signage at the entrance to the building • Locate a desk/welcome area at the entrance point that will allow people to gather or encourage them to ask questions
Visitor friendly approach from all people associated with the museum/gallery	<ul style="list-style-type: none"> • Ensure all staff paid or volunteer have been informed about cross cultural and social issues and are aware of the organisation's policies towards the community • Have information at the entrance point about other activities in your immediate vicinity (including public transport timetables, location of toilets, opening hours of other attractions)
Openness to involvement of all people within the community	<ul style="list-style-type: none"> • Develop policies and provide training and opportunities for discussion about cross cultural and social issues
Clean, cared for and safe premises	<ul style="list-style-type: none"> • Develop cleaning and maintenance rosters • Encourage volunteers to identify maintenance issues and respond to them where appropriate